



PATIOPROJEX

Warranty Disclaimer

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1. Z200 or AZ150 Materials 10-Year Warranty:

Patioprojex guarantees the highquality Z200 or AZ150 materials, forming the framework of the entire **Patioprojex** product line, to maintain aesthetic appeal and functional utility in natural elements for a minimum of 10 years in non-coastal areas.

2. Aluminium Materials 15-Year Warranty:

Patioprojex provides a 15-year warranty for our aluminium materials, including louvre panel carriers, support posts, and aluminium louvre panels. This warranty covers protection against rust, paint chipping, and corrosion for 15 years.

3. Installation Guarantee: 1.5 years (Only for installations done by Patioprojex team).

Patioprojex guarantees the installation performed by our team for a period of 1.5 years.



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Disclaimer for Patioprojex Products

Patioprojex products are manufactured to the highest quality standards, adhering to strict quality control measures and international specifications. Our commitment is to deliver only the finest products to our customers through our network of suppliers.

Covered Products:

- Adjustable Louvres
- Fixed IBR
- Patio Ceilings

Product Warranty: If any part of a **Patioprojex product** fails to function as intended within the specified periods, **Patioprojex** will, at its discretion, replace the item with products of the same or similar quality.

Exclusions from Warranty:

- Minor material imperfections and small paint color variations.
- Surface oxidization due to atmospheric conditions.
- Fair wear and tear, misuse, or abuse of the product.abuse of the product.



Maintenance and Cleaning:

Proper maintenance and regular cleaning are required for the warranty to be valid. **Do not** use solvents or liquids containing ammonia or hydrocarbons. High-pressure cleaning should be done on very low settings to avoid damage.

Adjustable Awnings Specifics:

Clean valleys in the panels regularly. Avoid water from adjacent roofs emptying onto the awning, as it may overload the water management system.

Water Resistance:

Patioprojex adjustable systems is not designed to be 100% waterproof. Damages caused by adverse weather conditions are not covered by the warranty.

Motors and Automation Components:

Not covered under **Patioprojex** warranty; covered by the manufacturer's warranties.

Shipping Outside Normal Territory:

Warranty time periods may be adjusted; details should be confirmed before shipping to such destinations.

Transferability and Validity:

This warranty is not transferable and only becomes valid after full payment. Proof of purchase and payment is required for claims.

Liability:

Patioprojex is not liable for any loss or damage resulting from product failure, irrespective of the cause.

Specifics for Patio Ceiling and Fixed IBR:

Guaranteed waterproof under standard highveld rainstorms. Regularly cleaning of the gutter system and downpipe to prevent overflow is imperative. **Patioprojex** is not responsible for damages resulting from a failure to do so.

Installation Defect Warranties:

Managed by registered re-sellers unless installed by a **Patioprojex** installation team.

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